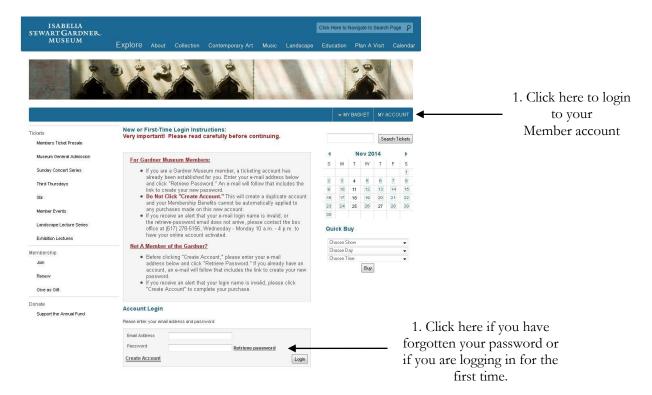
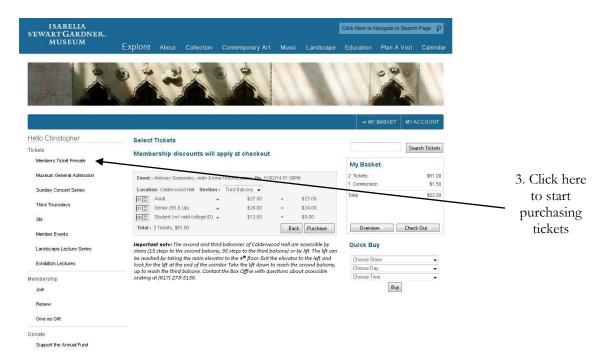
First time purchasing tickets online? Here's how!

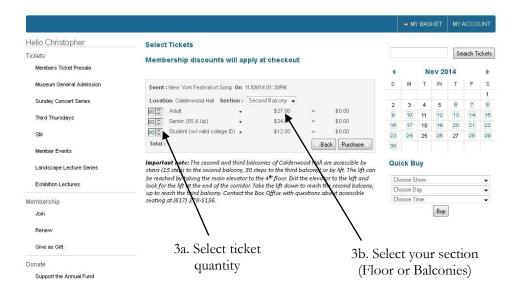
I. Login to your Member account <u>here</u>. Click on "My Account" on the right side of the screen, in the blue bar. If you have forgotten your password, input your email address in the provided space, click "Retrieve password".



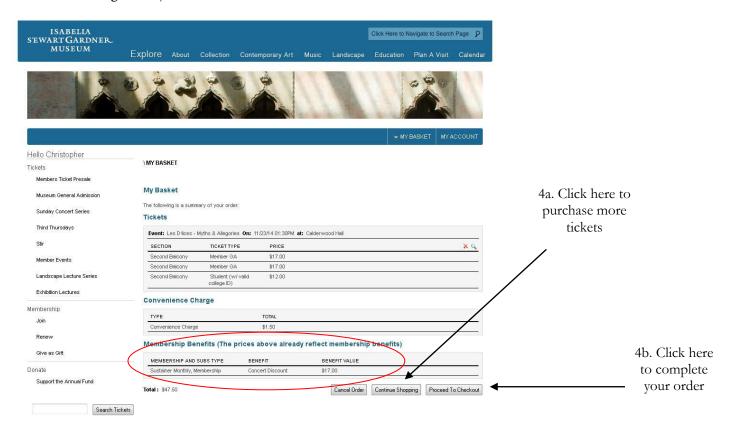
2. Click "Member Ticket Presale" on the left side of the screen. Select the first concert for which you would like to purchase tickets. Click "Get Tickets".



3. Select the number of tickets you'd like and your section within the hall. Click "Purchase".



4. From the Shopping Basket screen (where you will be taken), click either "Continue Shopping" or "Proceed to Checkout". Since you have already signed into your Member account, your Member discount will be displayed in your Shopping Basket (circled in red in the image below).



a. If you would like to add more tickets to your Shopping Basket, click "Continue Shopping" and repeat steps 3 and 4 for additional concerts.

- b. If you are finishing adding tickets to your Shopping Basket, click "Proceed to Checkout".
- 5. Once you are finished choosing your concerts, click "Proceed to Checkout" and your member discount will be applied in your Shopping Cart.
- 6. Confirm your account information on the next screen and click "Submit".
- 7. Enter your payment information in the new screen and click the "Complete Payment" button. An email receipt will be sent confirming your ticket purchase(s).

Still have questions?

Contact the Box Office at **617 278 5156** and be sure to leave a voicemail. Voicemails are always answered in the order in which they are received.