

First time purchasing tickets online? Here's how!

1. Login to your Member account [here](#). Click on "My Account" on the right side of the screen, in the blue bar. If you have forgotten your password, input your email address in the provided space, click "Retrieve password".

The screenshot shows the museum's homepage with a blue navigation bar at the top containing the museum's name and various menu items like 'Explore', 'About', 'Collection', etc. Below the navigation bar is a large banner image. On the right side of the banner, there are two links: 'MY BASKET' and 'MY ACCOUNT'. An arrow points from the text '1. Click here to login to your Member account' to the 'MY ACCOUNT' link. On the left side of the page, there is a sidebar with various categories like 'Tickets', 'Members Ticket Presale', 'Museum General Admission', etc. An arrow points from the text '1. Click here if you have forgotten your password or if you are logging in for the first time.' to the 'Retrieve password' link in the 'Account Login' section.

ISABELIA STEWART GARDNER MUSEUM

Click Here to Navigate to Search Page

Explore About Collection Contemporary Art Music Landscape Education Plan A Visit Calendar

MY BASKET MY ACCOUNT

New or First-Time Login Instructions:
Very important! Please read carefully before continuing.

For Gardner Museum Members:

- If you are a Gardner Museum member, a ticketing account has already been established for you. Enter your e-mail address below and click "Retrieve Password." An e-mail will follow that includes the link to create your new password.
- **Do Not Click "Create Account."** This will create a duplicate account and your Membership Benefits cannot be automatically applied to any purchases made on this new account.
- If you receive an alert that your e-mail login name is invalid, or the retrieve-password email does not arrive, please contact the box office at (617) 278-5156, Wednesday - Monday 10 a.m. - 4 p.m. to have your online account activated.

Not A Member of the Gardner?

- Before clicking "Create Account," please enter your e-mail address below and click "Retrieve Password." If you already have an account, an e-mail will follow that includes the link to create your new password.
- If you receive an alert that your login name is invalid, please click "Create Account" to complete your purchase.

Account Login

Please enter your email address and password

Email Address

Password [Retrieve password](#) [Create Account](#) [Login](#)

1. Click here to login to your Member account

1. Click here if you have forgotten your password or if you are logging in for the first time.

2. Click "Member Ticket Presale" on the left side of the screen. Select the first concert for which you would like to purchase tickets. Click "Get Tickets".

The screenshot shows the museum's homepage with a blue navigation bar at the top containing the museum's name and various menu items like 'Explore', 'About', 'Collection', etc. Below the navigation bar is a large banner image. On the right side of the banner, there are two links: 'MY BASKET' and 'MY ACCOUNT'. On the left side of the page, there is a sidebar with various categories like 'Tickets', 'Members Ticket Presale', 'Museum General Admission', etc. An arrow points from the text '3. Click here to start purchasing tickets' to the 'Members Ticket Presale' link in the sidebar. The main content area shows a 'Select Tickets' section with a table of ticket prices for different events and locations. An arrow points from the text '3. Click here to start purchasing tickets' to the 'Purchase' button in the table. Below the table, there is a 'My Basket' section showing the total price of the selected tickets. An arrow points from the text '3. Click here to start purchasing tickets' to the 'Check Out' button in the 'My Basket' section.

ISABELIA STEWART GARDNER MUSEUM

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MY BASKET MY ACCOUNT

Hello Christopher

Select Tickets

Membership discounts will apply at checkout

Members Ticket Presale

Museum General Admission

Sunday Concert Series

Third Thursdays

Str

Member Events

Landscape Lecture Series

Exhibition Lectures

Membership

Join

Renew

Give as Gift

Donate

Support the Annual Fund

Event : Aleksey Semenko, violin & Inna F. Ionescu, piano On 11/02/14 01:30PM

Location : Calderwood Hall **Section** : Third Balcony

<input type="radio"/> Adult	+	\$27.00	=	\$27.00
<input type="radio"/> Senior (65 & Up)	+	\$24.00	=	\$24.00
<input type="radio"/> Student (w/ valid college ID)	+	\$12.00	=	\$0.00
Total : 2 Tickets		\$51.00		

[Back](#) [Purchase](#)

Important note: The second and third balconies of Calderwood Hall are accessible by stairs (15 steps to the second balcony, 30 steps to the third balcony) or by lift. The lift can be reached by taking the main elevator to the 4th floor. Exit the elevator to the left and look for the lift at the end of the corridor. Take the lift down to reach the second balcony, up to reach the third balcony. Contact the Box Office with questions about accessible seating at (617) 278-5156.

My Basket

2 Tickets \$51.00

1 Commission \$1.50

Total \$52.50

[Overview](#) [Check Out](#)

Quick Buy

Choose Show

Choose Day

Choose Time

[Buy](#)

3. Click here to start purchasing tickets

3. Select the number of tickets you'd like and your section within the hall. Click "Purchase".

3a. Select ticket quantity

3b. Select your section (Floor or Balconies)

4. From the Shopping Basket screen (where you will be taken), click either "Continue Shopping" or "Proceed to Checkout". Since you have already signed into your Member account, your Member discount will be displayed in your Shopping Basket (circled in red in the image below).

4a. Click here to purchase more tickets

4b. Click here to complete your order

- a. If you would like to add more tickets to your Shopping Basket, click "Continue Shopping" and repeat steps 3 and 4 for additional concerts.

- b. If you are finishing adding tickets to your Shopping Basket, click "Proceed to Checkout".
5. Once you are finished choosing your concerts, click "Proceed to Checkout" and your member discount will be applied in your Shopping Cart.
6. Confirm your account information on the next screen and click "Submit".
7. Enter your payment information in the new screen and click the "Complete Payment" button. An email receipt will be sent confirming your ticket purchase(s).

Still have questions?

Contact the Box Office at **617 278 5156** and be sure to leave a voicemail.
Voicemails are always answered in the order in which they are received.